

# Enterprise Operational Standard: Web Content Management System

## FAQ

December 14, 2011

- 1. If an agency is currently not using a CMS, does the agency need to move to a CMS immediately?**

No, not immediately. However, the agency is to begin planning to utilize a Web CMS as defined in the standard. Also see the grandfather clause within the standard which states “Agencies currently using a different CMS may continue to use that product until the agency considers an upgrade for the grandfathered CMS product. At that time, the Agency is required to complete a cost benefit comparison between the upgrade and conversion to meet the Enterprise Web CMS product specific standard. The cost benefit comparison shall be submitted to the State CIO or the DAS Director.”

- 2. Is DAS or Iowa Interactive (State of Iowa web portal provider) going to migrate existing webpages to one of the CMS systems? Will this include all the PDF files too?**

If help is needed to migrate an agency’s website, DAS-ITE or Iowa Interactive (State of Iowa web portal provider) is available to assist.

- 3. Will there be a cost to agencies to do the migration, if done by ITE or Iowa Interactive?**

Resources may be available. Contact DAS-ITE or Iowa Interactive (State of Iowa web portal provider).

- 4. Is DAS going to start charging agencies for the use of the web application server and database server as they do now for hosting web applications? Will this cost be the same?**

At the request of an applicable agency, at the time of the requested assessment, costs will be discussed.

- 5. Will there be training provided to agency staff on these new tools? Cost associated?**

We will explore the training options with agencies as they have the need and discuss the options to deliver such training and related costs, if any. In addition, there may be current contracts with the State of Iowa that might include training options. There are also online tools available.

- 6. Seeking clarification on the phrase “participating agencies are required to use Drupal and/or DotNetNuke content management system frameworks for external website development.” Do all Internet facing applications have to use the Web CMS as outlined in this standard? Or is this just for the Internet facing websites?**

The standard pertains to Internet/public facing website development and content management. Questions specifically about an application can be directed to DAS-ITE.